

Real World Testing Results Report for 2025

Contents

- General Information..... 2**
 - Applicable Certified Health IT Criteria:.....2
 - Version.....2
- Changes to Original Plan.....3**
- General Information.....4**
 - Key Observations..... 5
- Measures and collected Data..... 6**
- Outcome..... 6**
- Key Milestones achieved..... 7**
- Attestation..... 8**

General Information

Plan Report ID Number: CM05Y25

Results Report ID Number: CM05RR25

Product Name(s): Clinicmind

Product List (CHPL) ID(s): 15.07.04.2500.VERI.05.02.1.221230

Version Number(s): 5.0

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Developer Real World Testing Page URL: <https://www.clinicmind.com/real-world-testing/>

Applicable Certified Health IT Criteria:

1. 170.315(g)(7) Application access – patient Selection
2. 170.315(g)(9) Application access – all data request

Version

Original Version	12/15/2025
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Changes to Original Plan

All the changes that were made to the submitted Real World Testing Plan 2025 are as below:

Summary of Change	Reason	Impact
Measures are calculated with data produced in the internal test environment mirroring the production environment.	Low/no usage of the applicable functionalities resulting in zero results.	No impact on the functionality.

General Information

The 2025 Real-World Testing (RWT) plan was developed to assess the interoperability and usability of functionalities implemented as part of the ONC 2015 Edition Cures Update Certification. ClinicMind supports two primary care settings—Physical Medicine and Mental Health Care. For both settings, the applicable certification criteria, use cases, and expected outcomes were consistent, allowing for a unified testing framework that effectively addressed regulatory requirements across care environments.

Consistent with guidance outlined in the ONC RWT Resource Guide, participant selection was based on client usage of the certified functionalities under evaluation. To support this approach, data was collected and analyzed from two in-house provider organizations, ensuring an adequate and representative dataset for evaluating system interoperability and usability.

Over a 12-month testing and data collection period, Sage Nutrition and Healing Centre recorded 5,020 appointments, while Plymouth Psych Group recorded 17,737 appointments. These volumes validate the appropriateness of the selected sample and accurately reflect the typical annual patient encounter levels observed across ClinicMind clients.

Additional logging mechanisms were implemented to strengthen RWT data collection. These enhanced logs record both successful and unsuccessful attempts to access features or perform transactions associated with the applicable RWT criteria.

In accordance with the updated ASTP guidance, this results report is limited to the API certification criteria for which ClinicMind is certified: §170.315(g)(7) Application Access – Patient Selection and §170.315(g)(9) Application Access – All Data Requests. The measure used to evaluate these criteria was developed to quantitatively assess the system's ability to receive and respond to external application requests with complete and appropriate data. Successful system responses are identified by an HTTP response code of 200. Corresponding audit log entries are generated under the user associated with the patient or patient appointment, capturing both the request and response details. Data from these logs is used to calculate the success rate of the measure. The resulting metric demonstrates the system's compliance with interoperability requirements and conformance with the applicable certification criteria.

Key Observations

During the data collection period, it was observed that the API certification criteria for which the system is certified—§170.315(g)(7) Application Access – Patient Selection and §170.315(g)(9) Application Access – All Data Requests—showed no recorded real-world usage from the selected sample practices.

A primary challenge identified during testing was the limited engagement with these API features, which constrained the ability to fully evaluate real-world usability and interoperability. The designed measures provided greater visibility into system readiness and feature availability. For example, log entries were generated when vericle receives the API calls, allowing attempted transactions to be tracked even in the absence of completed API requests.

In accordance with ONC RWT guidance, the defined use cases were executed within a controlled test environment using realistic patient data that closely reflects real-world clinical scenarios. This approach enabled evaluation of the established measures and supported functional testing to confirm conformance with the applicable ONC certification criteria. The resulting data, outcomes, and transaction success rates are summarized in the table below. Results from simulated testing scenarios are presented alongside actual user data, with a dedicated column clearly indicating whether each data point was derived from simulated or real-world activity.

Measures and collected Data

Measurement/ Metric	Associated Criterion	Attempt s started	Attempt s complet ed	Succes s Rate	Data collect ed
All API requests are received & responded successfully	170.315(g)(7) Application access – patient Selection & 170.315(g)(9) Application access – all data request	4	4	100%	Simulat ed user data

Outcome

Measurement/ Metric	Relied upon Software	Expected Outcomes	Outcomes
All API requests are received & responded successfully	N/A	Third party app requests with sufficient information are received & responded successfully (with the response code 200).	No utilization data was recorded for this feature. However, upon testing four use cases involving patient selection and requested data retrieval in the test environment, we confirmed that the functionality operates as expected, achieving a 100% success rate.

Key Milestones achieved

Key Milestone	Date/Time Frame
The real-word testing data collection period. Follow-up with the client on their findings. Any non-conformities found will be reported to ONC-ACB.	January 1, 2025- December 8, 2025
Real-world testing in a simulated environment replicating the production setting.	December 9, 2025
End of Real-World Testing period/final collection of all data for analysis	December 10, 2025
Submit Real World Testing report to ACB	December 15, 2025

Attestation

This Real-World Testing report fully aligns with all required elements, including a designated measure for each applicable criterion covering both the Physical Medicine and Mental Health Care settings outlined in the 2025 testing plan. All information provided is up to date and comprehensively meets the specified real-world testing requirements.

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